



Central County
FIRE & RESCUE

WORKING TOGETHER, *keeping you safe*

ANNUAL REPORT | 2014

TABLE OF CONTENTS

2014 CCFR Annual Report

The District

Service Area	5
The Team	6
Facilities & Equipment	8
Resident Survey Responses.....	12
Financial Data.....	13

Incident Response

Call Details.....	15
Injuries & Casualties.....	20
Mutual & Automatic Aid	23

Fire Prevention & Public Education

Prevention	25
Public Education Programs	26
Community Involvement.....	28
Public Information.....	31

Training

Training Program.....	33
Training Activities.....	33



FROM THE CHIEF

2014 In Review

This has been a year of new beginnings for Central County Fire & Rescue. The new Fire Station #2 opened in the spring, and the SAFE-T initiative will bring new life to our equipment and facilities. We are also experiencing a change in our team. Five long-time District leaders embarked on retirement at the end of the year, and we were proud to have a new team step forward to help guide us into the future. Our public education and fire prevention program continues to grow, and along with our advanced training program keeps our community and firefighters safe.


Many of us wonder, what does the ideal fire district look like? At Central County Fire & Rescue we are fortunate to have the ability to turn to our residents and ask that question, and many more. Our District is more than a team of firefighters, it is a community-driven organization that is here to best meet the emergency response needs and expectations of the community.

More than six-years ago we embarked on a broad-based community engagement program known as SAFE-T (Securing A Future of Excellence – Together). Hundreds of residents came together to create a plan that detailed the level of emergency services they expected from CCFR. This program has transformed our District, providing invaluable insights on the type of services we provide.

This is not a one-time program; it is a key to the ongoing success of the District. Over the years, SAFE-T has helped residents be involved in the creation and development of the new Fire Station #2 at 109 McMenamy Rd., provided guidance on how the District should best handle changes in the economic landscape and more.

This year the program gave nearly 1,000 residents the opportunity to provide feedback on the future of CCFR's facilities and equipment. Because of the downturn in the economy our equipment purchases and facility maintenance were put on hold to maintain the level of emergency services. With equipment aging, and facilities in need of repair we knew we needed to bring the community together. Their responses were clear. CCFR needed up-to-date equipment and adequate facilities to meet the needs of the community, and the training to keep them safe. The community recommended the District place a \$16 million no-tax-rate increase bond issue on the April 7, 2015 ballot. The initiative was successful, with more than 65% voter approval.

Our role continues to evolve. There are new challenges and opportunities facing us every day and with the help of our community we are ready for whatever the future may hold.

Sincerely,


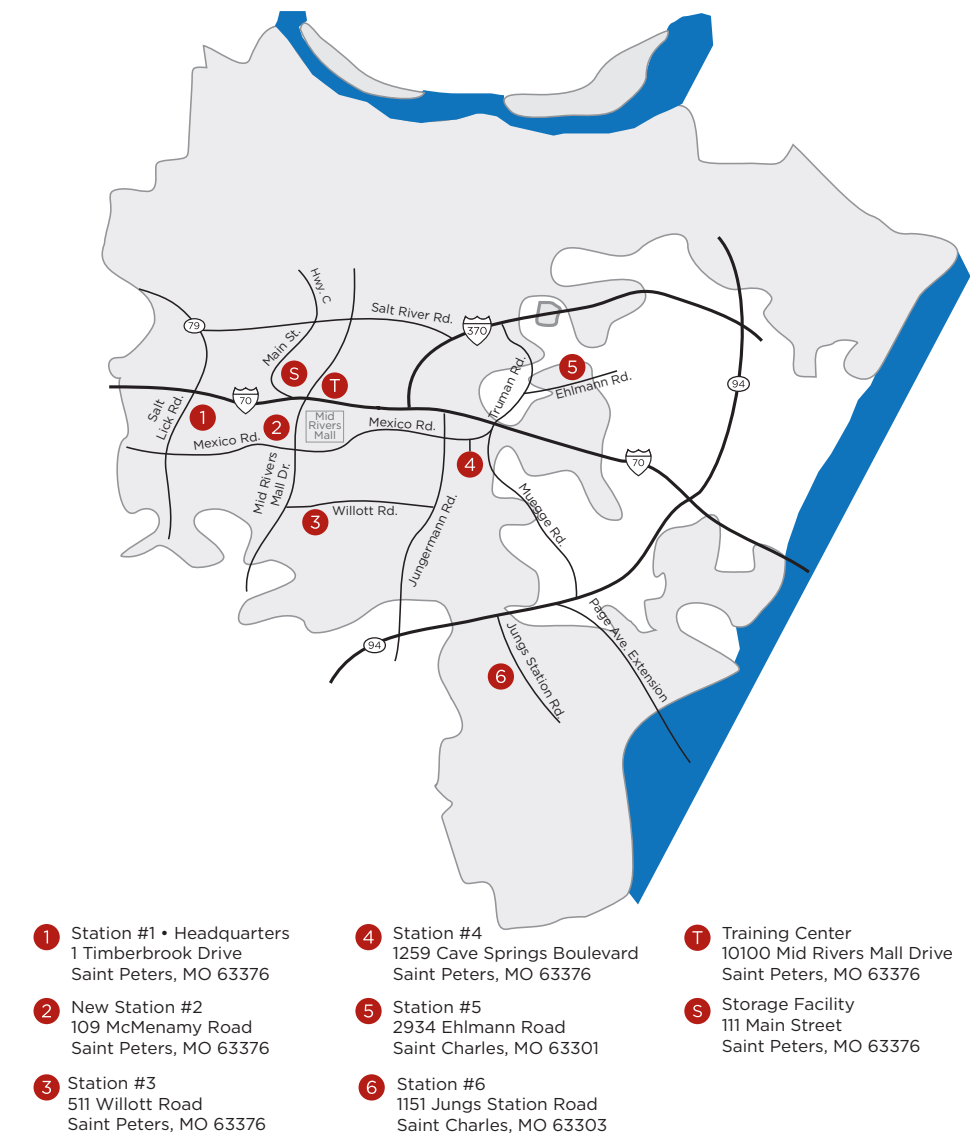
Russell K. Mason
Central County Fire & Rescue Chief

2014 HIGHLIGHTS

- Nearly 1,000 residents provide feedback on the future of the District's facilities and equipment through the SAFE-T program, and a \$16 million no-tax-rate increase bond issue is placed on the April 2015 ballot.
- The new Fire Station #2 at 109 McMenamy Rd. opens.

SERVICE AREA

72-Square Miles Of St. Charles County



- ### INCLUDES
- 90,000+ Residents
 - 35,000+ Single family residences
 - 739 Multi-family buildings
 - 2,400 Commercial industrial occupancies
 - 3 Interstate highways
 - 2 High traffic rail lines
 - 11 Major pipelines

THE TEAM

Firefighters • Inspectors • Operational Staff • Board of Directors

Board of Directors

Dave Tilley Robert Carpenter Patricia Hamm

Leadership



Russell K. Mason
Chief



Steve Brown
Assistant Chief
Fire Marshal, Prevention
and Community Services



Brian Ochs
Assistant Chief
Operations



Dan Rigdon
Assistant Chief
Departmental and
Professional Services



Daniel Aubuchon
Battalion Chief
A Shift



Tim Hill
Battalion Chief
B Shift



Mark Runge
Battalion Chief
C Shift

Uniformed Staff

Ginger Alcorn • Plan Review • Inspector

Keith Hargrove • Inspector

DeAnna Zeisset • Plan Review • Inspector

Administrative Staff

Darlene Clayton • Administrative Assistant • Community Services

Lori Niemann • Secretary • Receptionist

Denise Smith • Administrative Assistant • Department Services

THE TEAM

Anniversaries • Affiliations

Anniversaries



Steve Brown
30 Years



Timothy Weber
30 Years



Mark Gan
25 Years



Brian Ochs
25 Years



Scott Sides
25 Years



Sean Webb
25 Years



Darlene Clayton
15 Years

CCFR TEAM MEMBERS ARE ACTIVE WITH THE:

- Fire Marshals Association of Missouri
- International Association of Fire Chiefs
- International Personnel Managers Association Human Resources
- International Society of Fire Service Instructors
- Missouri Association of Building Officials and Inspectors
- Missouri Association of Career Fire Protection Districts
- Missouri Association of Fire Chiefs
- Missouri Association of Fire Protection Districts
- Missouri Association of Firefighters
- Missouri Municipal League
- National Fire Protection Association
- National Society of Executive Fire Officers
- Professional Fire and Fraud Investigator Association
- St. Charles County Association of Code Officials
- St. Charles County Emergency Services
- St. Charles County Local Emergency Planning Commission
- St. Charles County Training Coordinates
- St. Louis Metro Fire Districts

STATIONS

Six Stations Cover The CCFR Service Area

SUPPRESSION TEAM

Three Shifts Of Firefighters Protect The CCFR Service Area

Station	Service Area	2014 Call Responses	Equipment	A Shift Battallion Chief Dan Aubuchon	Supression Team B Shift Battallion Chief Tim Hill	C Shift Battallion Chief Mark Runge
	Station #1 1 Timberbrook Dr. Built 1991 West end of St. Peters Serves as the District's headquarters	1,156	Ladder 9512 St. Louis Metro Urban Search & Rescue Task Force #1	Captain, Glenn Mundwiller Engineer, Brian Beasley Firefighter, Dave Rawlings Firefighter, Allan Gacki	Captain, Eric Weber Engineer, Brad Day Firefighter, James Hill	Captain, Tim Weber Engineer, Gary Hoelting Firefighter, Pete Jordan Firefighter, James Smoot
	Station #2 109 McMenamy Rd. Built 1975 Relocated/ Replaced 2014 Mid Rivers Mall area and Hwy. 70	1,129	Rescue/Pumper 9524 Rescue Boat 9529	Captain, Brad Peters Engineer, Matthew Dermody Firefighter, Jason Graff Firefighter, Jeremy Loehrer Firefighter, Kyle Tilley	Captain, Brian Butts Engineer, Brian Bain Firefighter, Eric Braatz Firefighter, Tim O'Mara	Captain, Bob Black Engineer, Eric Graham Firefighter, Dallas Roate Firefighter, Justin Crady
	Station #3 511 Willott Rd. Built 1978 Replaced 2003 Center of the St. Peters residential area Central training facility	1,127	Rescue/Pumper 9534	Captain, Curt Gornicz Engineer, John Soffner Firefighter, Rick Baker Firefighter, Gary Donovan Firefighter, Aaron Brogan	Captain, Bryan Schuster Engineer, Don Shaffer Firefighter, John Schneider Firefighter, Mike Wientge	Captain, Mark Gan Engineer, Ron Meier Firefighter, Tim Mosher Firefighter, David Horning
	Station #4 1259 Cave Springs Blvd. Built 1987 Renovated 2012 Cave Springs area	1,292	Ladder 9542 9546 Trench Collapse Rescue Unit St. Charles County HazMat Unit 1	Captain, Curt Favre Engineer, Mike Coomer Firefighter, Dan Duke Firefighter, Michael Roth	Captain, David Horton Engineer, Scott Sides Firefighter, Michael Burrow Firefighter, Bryan Steinmeyer	Captain, Doug Raines Engineer, Ben Geisman Firefighter, Kevin Krutil Firefighter, Justin Powell
	Station #5 2934 Ehlmann Rd. Built 1976 Renovated 1999 North end of CCFR service area and Hwy. 370	788	Rescue/Pumper 9554	Captain, Thomas Snyder Engineer, David Maupin Firefighter, Jake Taylor	Captain, Steve Roeper Engineer, Ron Cook Firefighter, Bobby Kreuzer	Captain, Jim Densmore Engineer, Frank Bennett Firefighter, Alan Cross
	Station #6 1151 Jungs Station Rd. Built 1974 Replaced 2002 Harvester and Hwy. 364 areas	1,265	Rescue/Pumper 9564 Brush Unit 9568	Captain, Kevin Dickbernd Engineer, Ray Hemenway Firefighter, Paul Burns Firefighter, Sam Sinovich	Captain, Sean Webb Engineer, Terry Black Firefighter, Mark Bush Firefighter, Jason Meinershagen	Captain, Joe Decosty Engineer, Thomas Wylie Firefighter, Dennis Murray Firefighter, Matthew Aubuchon

STATIONS

New Station #2 • Facility Maintenance

New Fire Station #2 • 109 McMenemy Rd.

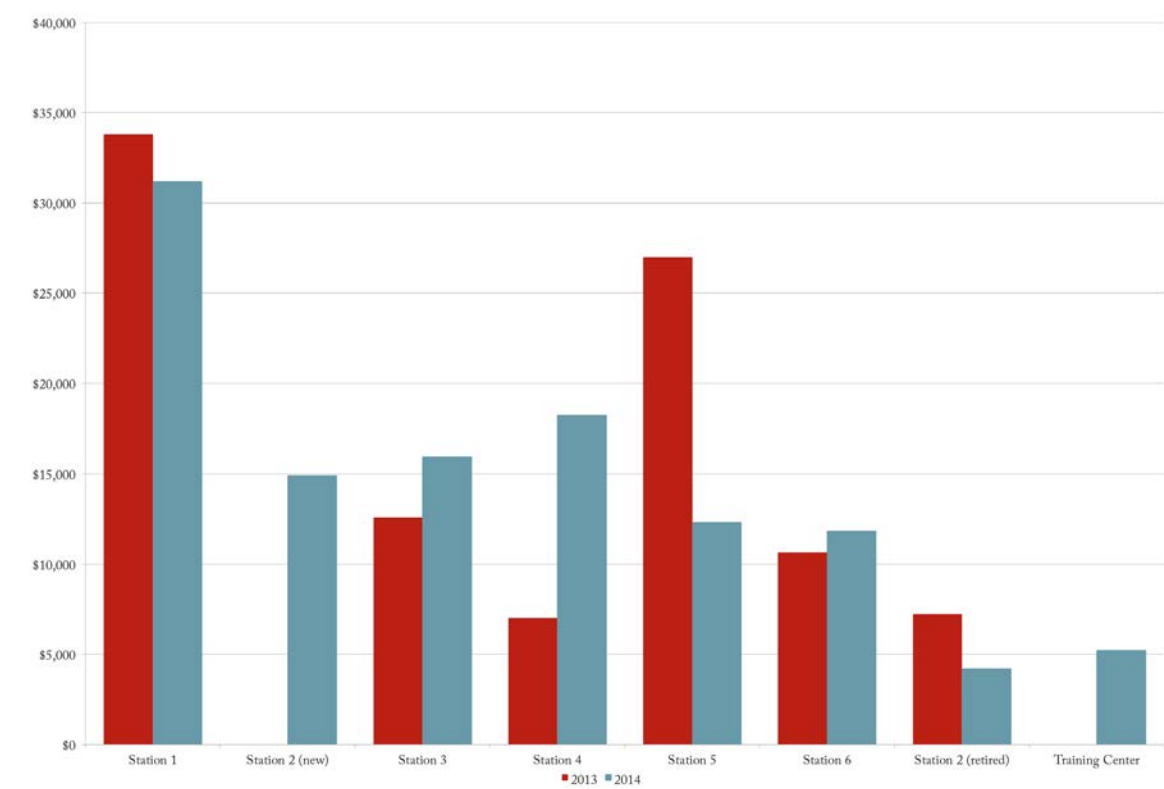
The new CCFR Fire Station #2 officially opened Thursday, April 24, 2014. The 8,834 square-foot fire station features:



- Two fire engine bays
- One Battalion Chief vehicle bay
- Housing and living space for four firefighters and on-duty Battalion Chief
- Decontamination room for emergency equipment and personnel
- Storage room for personal protective equipment and gear
- Storm shelter for on-duty personnel
- Physical training room
- Emergency generator for non-disruption of power
- Updated traffic signals at the corner of McMenemy Rd. and Mid Rivers Mall Dr.

The community recommended replacing the aging Station #2 to better meet the needs of the community during the SAFE-T (Securing A Future of Excellence - Together) process in 2008. In January 2011 the public provided District leadership with feedback on the station plans and architectural renderings.

Facility Maintenance Cost



EQUIPMENT

Equipment Maintenance

Equipment Maintenance Investment

Vehicle	2010	2011	2012	2013	2014
Antique Fire Truck	\$527	\$358	\$110	\$594	\$30
9512 105' Aerial Ladder	\$37,220	\$21,290	\$70,522	\$30,682	\$27,307
9514 Reserve Pumper	\$15,062	\$12,146	\$11,369	\$11,859	\$14,311
9524 Rescue Pumper	\$10,435	\$13,807	\$18,055	\$22,215	\$12,384
9534 Rescue Pumper	\$12,570	\$20,931	\$24,124	\$17,231	\$5,620
9542 100' Aerial Platform	\$33,432	\$35,001	\$46,713	\$40,838	\$25,804
9554 Rescue Pumper	\$9,863	\$23,433	\$30,811	\$18,842	\$9,345
9550 Reserve Pumper	\$16,356	\$12,960	\$19,688	\$8,402	\$25,259
9564 Rescue Pumper	\$7,196	\$14,988	\$26,847	\$13,666	\$15,680
9560 Reserve Pumper	\$5,054	\$6,275	\$12,249	\$12,858	\$3,888
9568 Brush Truck	\$214	\$0	\$1,222	\$705	\$614

Equipment Mileage

In 2014, CCFR apparatus traveled more than 66,000 miles. This is more than two trips around the globe.

Apparatus	2013	2014
Brush Truck	141	877
950023 E-One 750 Rescue Pumper	405.4	427
950027 Platform Aerial Truck	6,965	6,488
950034 2002 Pierce 2000 Rescue Pumper	5,768	6,381
950035 2002 Pierce 2000 Rescue Pumper	2,141.6	2,974
950036 2002 Pierce 2000 Rescue Pumper	7,179.9	7,768
950037 2002 Pierce 105 ft. Aerial	7,314	7,122
950038 2002 Pierce 2000 Rescue Pumper	5,326	7,786
950039 2002 Pierce 2000 Rescue Pumper	7,059	4,681
950040 2002 Pierce 2000 Rescue Pumper	4,905.1	4,827
950045 2007 Chevrolet 550 Smoke Trailer Mover	455	531
950048 2007 Ford F-555 HazMat Puller	13	27
Battalion Chief Vehicle	16,660	16,800
Total Miles	64,333.2	66,689

A CCFR FIRE TRUCK CARRIES MORE THAN 300 PIECES OF EQUIPMENT INCLUDING:

- Three to four firefighters, with all their protective gear
- 750 gallons of water
- 30 gallons of foam to extinguish flammable liquid fires
- Over 1,600 feet of fire hose
- Ground ladders
- Ventilation fans
- Salvage covers
- Jaws of Life (Hydraulic Rescue Pump)
- Cold water rescue suits
- Rope rescue equipment
- Basic life support equipment
 - Defibrillator
 - Oxygen
- High pressure rescue air bags
- 10 kW generator to provide emergency power on a scene
- 6,000 watt light tower

RESIDENT FEEDBACK

Survey Results From Those Who Utilized CCFR Services

Question	Average Score
	Responses are ranked on a scale of 1 - 5: 5-Very Satisfied, 4-Satisfied , 3-Adequate, 2-Unsatisfied, 1-Very Unsatisfied
Was the 911 dispatch service prompt and courteous?	4.59
Did the fire department respond in a timely manner?	4.83
How would you rate our firefighters courtesy and concern for your need?	4.83
Did we explain the situation and answer your questions knowledgeably?	4.58
Did fire personnel exhibit a professional appearance and attitude?	4.96
Did fire personnel perform their jobs professionally and competently?	4.92
Overall, were you satisfied with the fire department’s service?	4.96

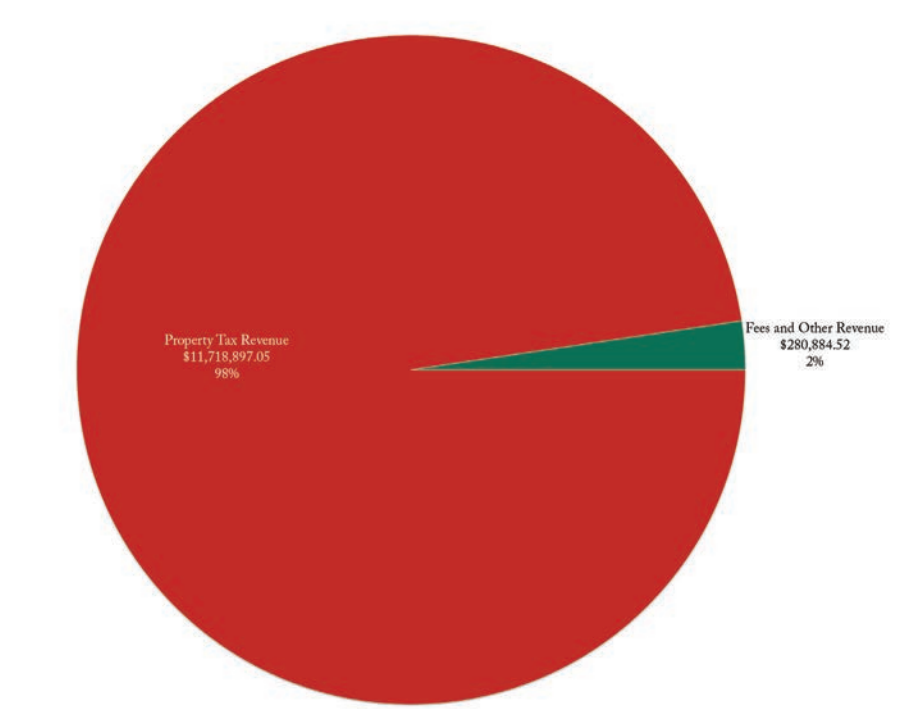
Responses to, “As a citizen served by CCFR in what ways do you think we could serve you better?”

- Not sure what else could be done. Your Department did very good. Thanks
- I just want to thank you for doing what you guys do.
- The extra attn. paid to living areas (eg. Tarp) was a nice touch.
- They did an excellent job for 3 o’clock in the morning.
- I was satisfied with all the fire dept. did Thank You!
- I would like to know why it took a least ten minutes to get water to come out of the fire hoses.
- I would have liked you guys to be faster. But overall you guys were great thank you for your help.
- None, They were fabulous. I’m disabled, service connected veteran, and needed my smoke alarm batteries changed.
- The guys ROCKED!
- Provide Tot Finder Stickers. Host more kid friendly Safety info events. Make this an online survey that can be shared on Facebook.
- They were very courteous and kind even though it was not a fire but a smoky mess!! They were great!!
- The job are very good & will say you’ll are the best, very professional. Excellent!
- Thank you for a very good job!
- You do great. God Bless.
- I am extremely pleased with the service I had received with my kitchen fire.

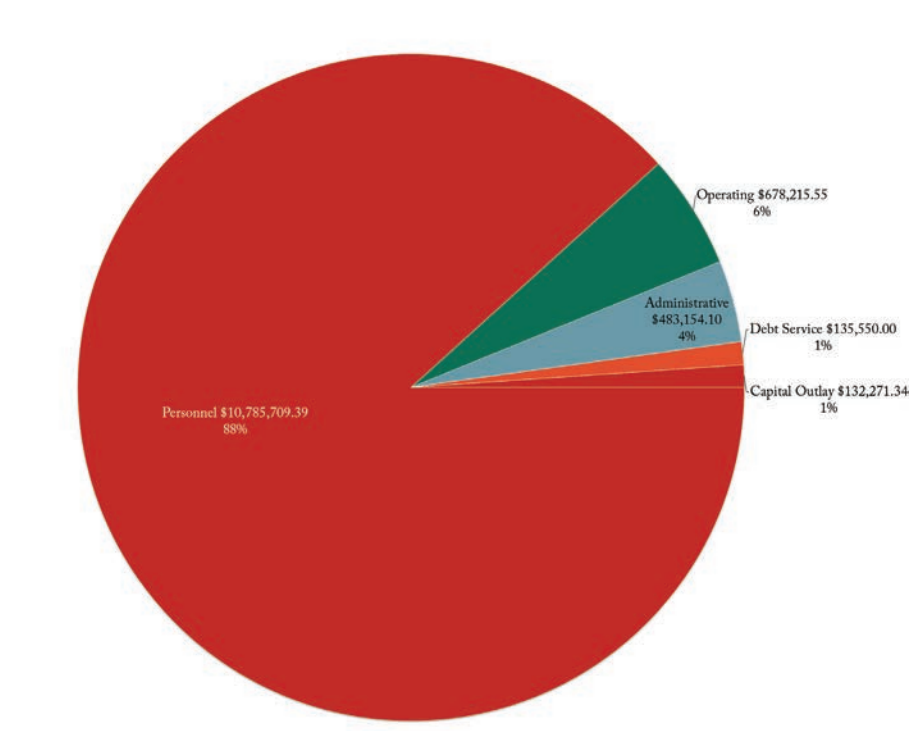
FINANCE

CCFR Is Publicly Funded By Residents, Business And Property Owners.

Revenue: \$11,999,781.57



Expenses: \$ 12,216,110.38



TAX RATES

2014 General Tax Revenue Rate
0.7637

- Used for operating costs: personnel, utilities, supplies, general maintenance, equipment, etc.

2014 Pension Tax Rate
0.0467

- Used to contribute to firefighter retirement funds.

2014 Debt Service Tax Rate
0.086

- Used to pay the principal and interest on the District’s outstanding bonds for large scale capital improvements, new buildings, apparatus, equipment, etc.



INCIDENT RESPONSE

Overview

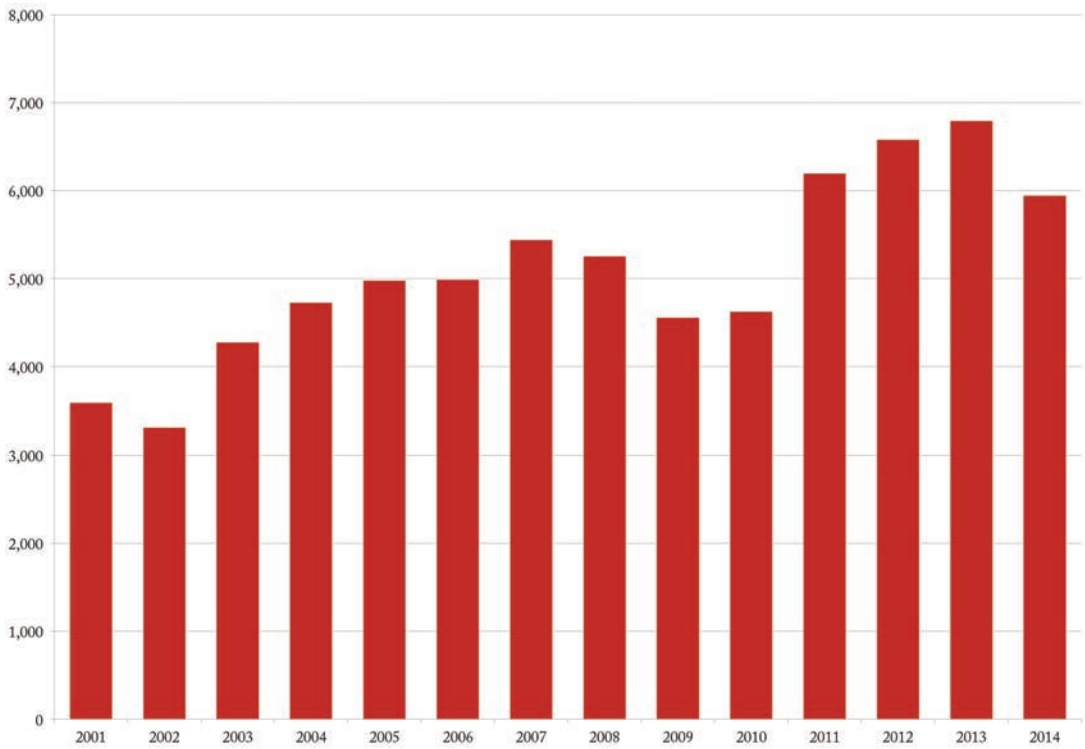
When The Call Comes In

CCFR firefighter/EMTs are trained to respond to a variety of emergency situations including fires, hazardous materials accidents, life-threatening medical emergencies, vehicle crashes and rescue operations.

Twenty-four hours a day, seven days a week a team of at least nineteen firefighters is on call ready to respond to any emergency situation.

2014 All Calls

In 2014, CCFR responded to nearly 6,000 calls for emergency services. There was a new procedure put in place at Dispatch and Alarm in 2014. Two additional questions are now asked before CCFR is dispatched on a call. This has reduced the number of times firefighters are dispatched and then told to disregard the call as they leave the fire station. This also resulted in a reduction of overall call responses.

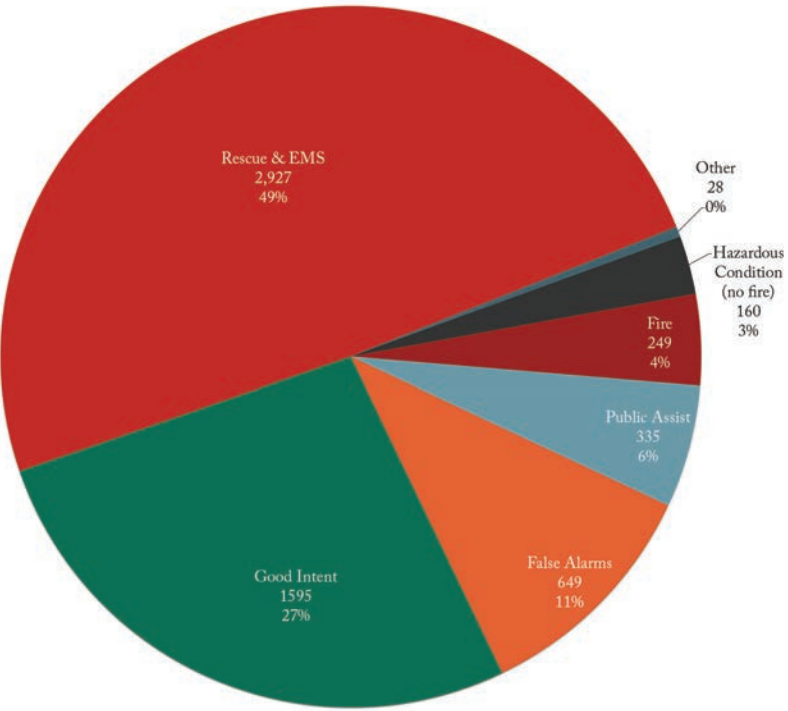


INCIDENT RESPONSE

Types of Calls

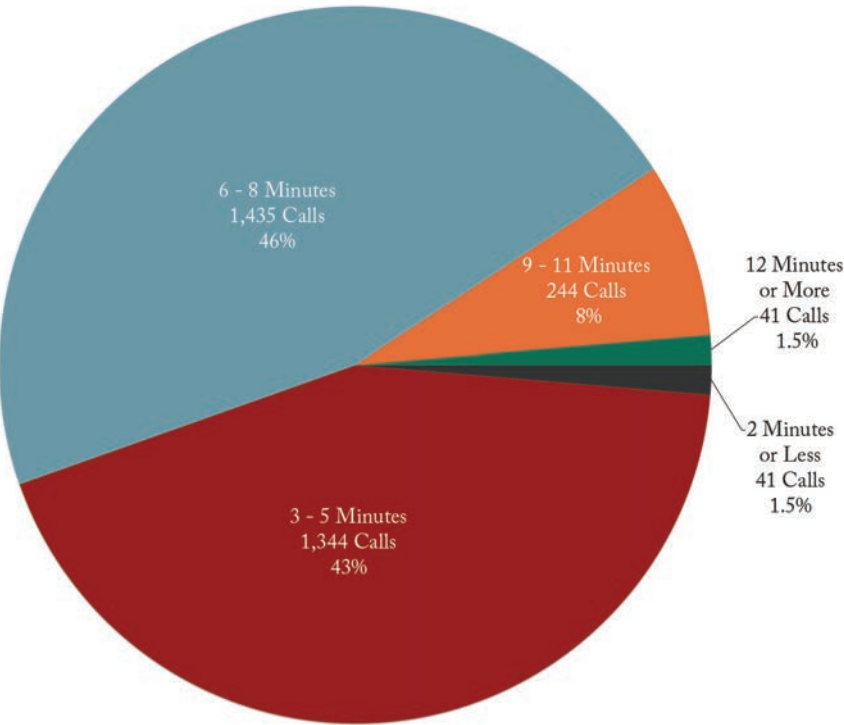
2014 Call Responses

CCFR responds to a variety of emergency situations every day. In 2014 rescue and EMS situations were 49% of all calls.



2014 Response Times

The average response time in 2014 was 7 minutes and 22 seconds. Most calls were responded to in 7 minutes or less.

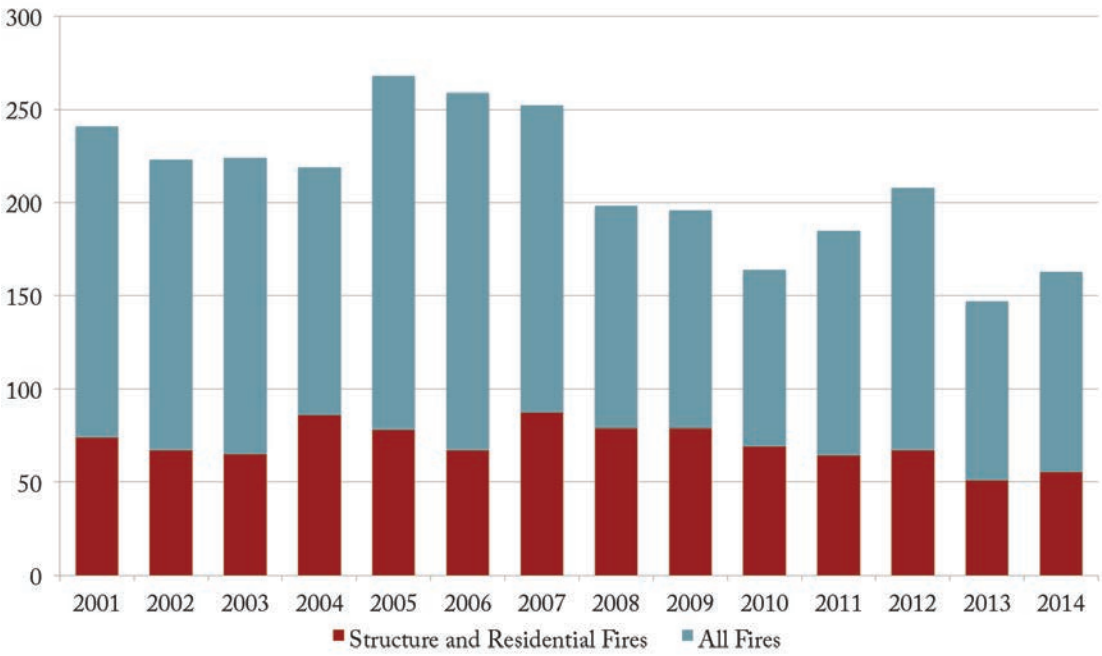


INCIDENT RESPONSE

Fires

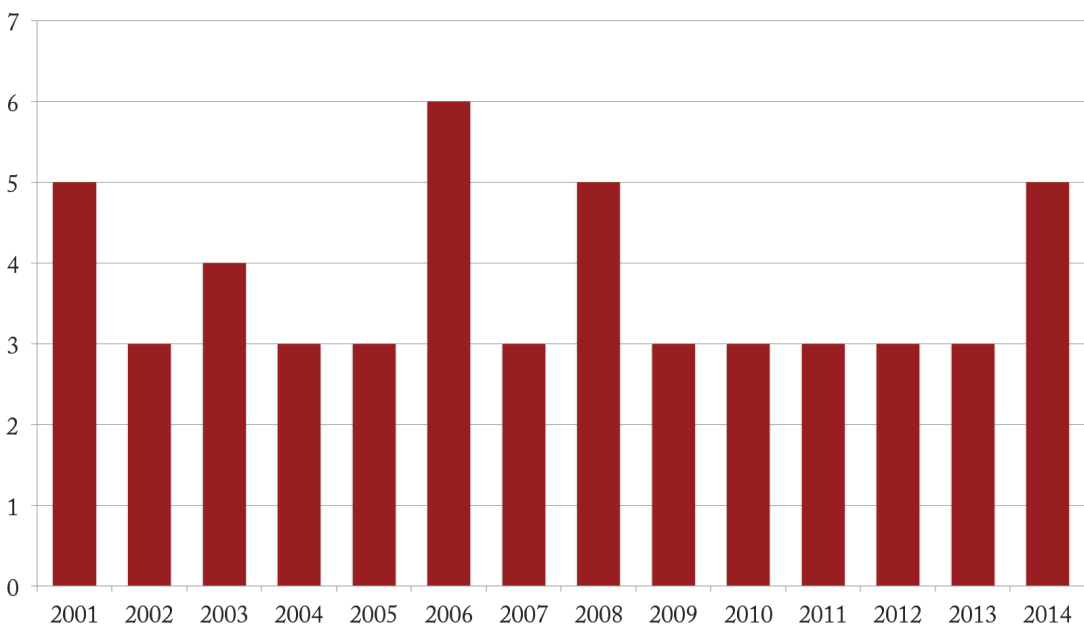
All Fires

All fires includes vehicle, brush, rubbish or outbuilding fires, in addition to residential and structure fires.



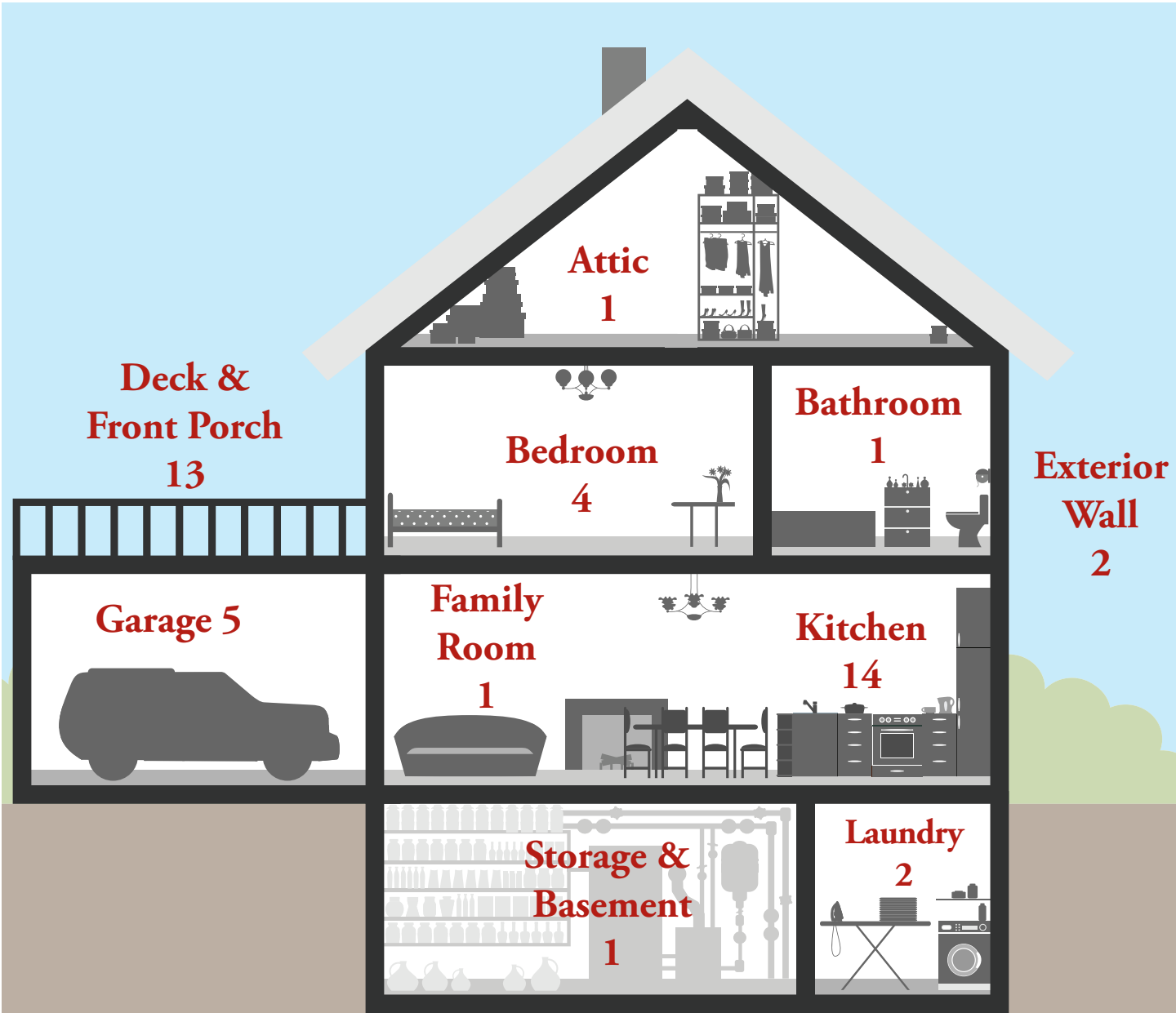
Major Fires

A major fire is one where there is loss or damage in excess of 50% of the value of the property or more than \$100,000.



INCIDENT RESPONSE

House Fire Locations



WHERE HOUSE FIRES START

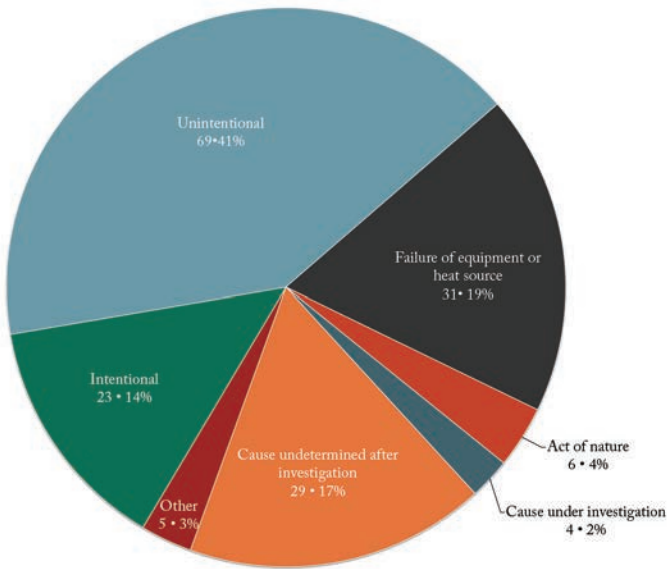
Nationally, cooking is the leading cause of home fires. This trend is seen within CCFR, where most house fires started in the kitchen. Unattended or distracted cooking is often the cause of these fires.

INCIDENT RESPONSE

Fire Causes

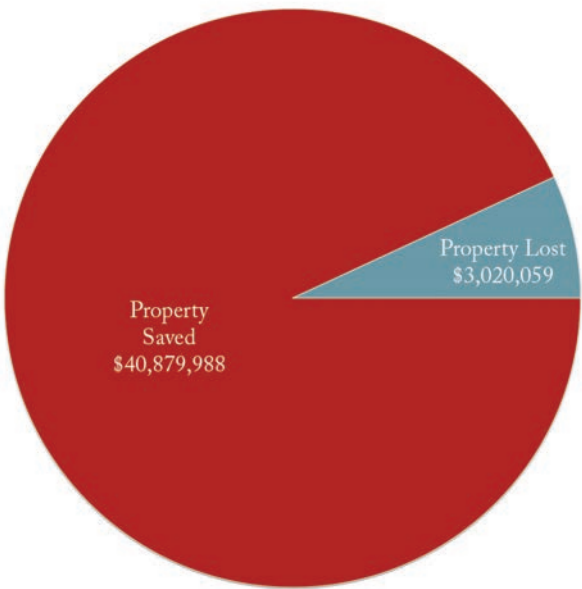
Fire Causes

CCFR has a team of certified and highly trained fire investigators who review every fire to determine the cause. This information is used to help guide future public education efforts.



Property Saved

Property saved shows the total dollar value of all property involved in a fire that was saved due to the actions of CCFR personnel.



CALLS BY THE DAY

In 2014, Mondays were the busiest call day of the week.

Sunday	740
Monday	931
Tuesday	870
Wednesday	823
Thursday	823
Friday	890
Saturday	866

CALLS BY TIME

In 2014, the busiest hour of the day was 6 p.m.

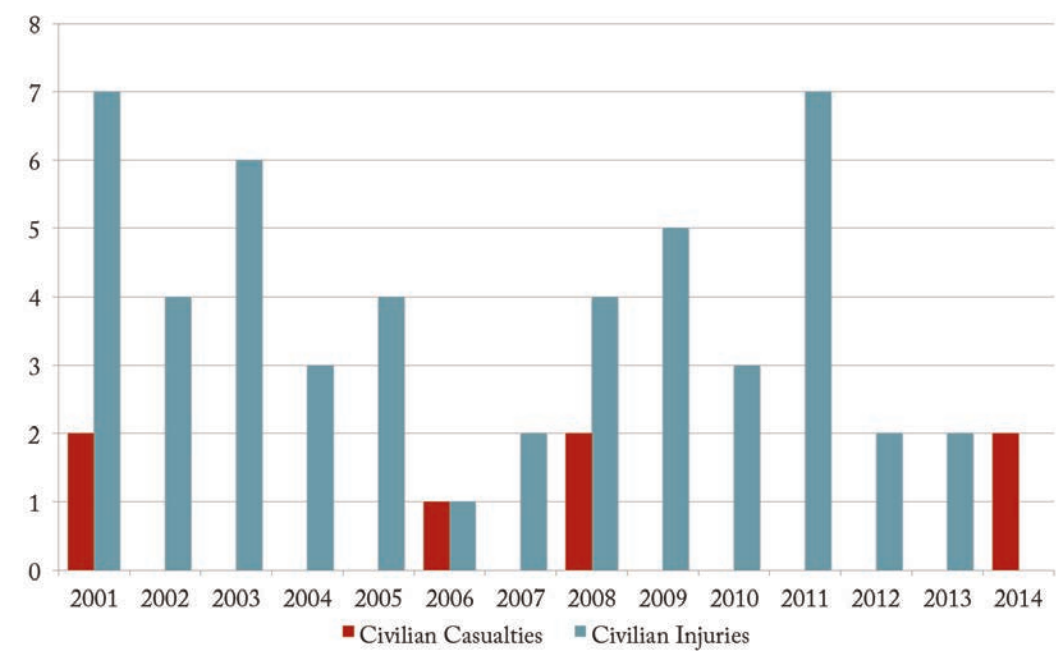
12 - 6 a.m.	27% of calls
6 a.m. - noon	27.78% of calls
Noon - 6 p.m.	33.78% of calls
6 p.m. - 12 a.m.	26.44% of calls

INCIDENT RESPONSE

Injuries & Casualties

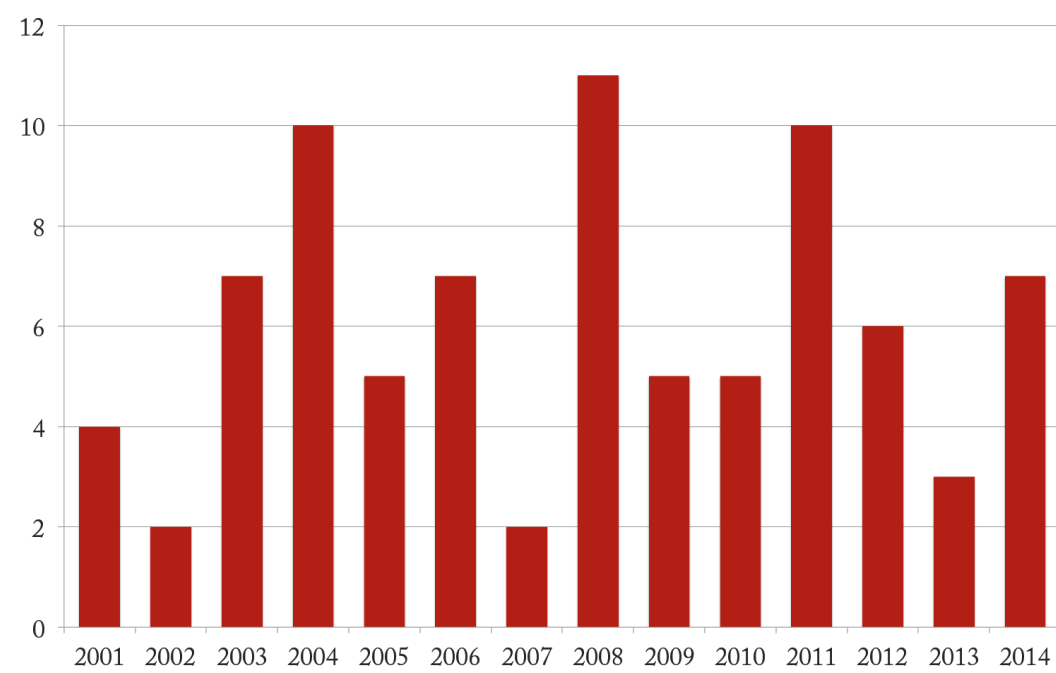
Civilian Injuries and Casualties

Total number of civilians who died or were injured due to a fire within CCFR’s service area.



Firefighter Injuries

Total number of firefighters who were injured in the line of duty while operating at an emergency scene.

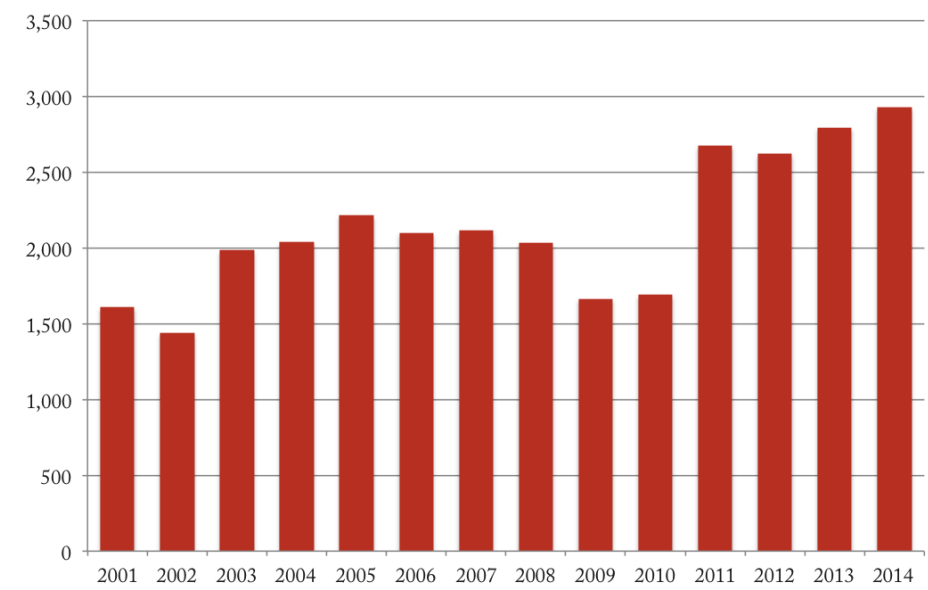


INCIDENT RESPONSE

EMS & Hazardous Materials

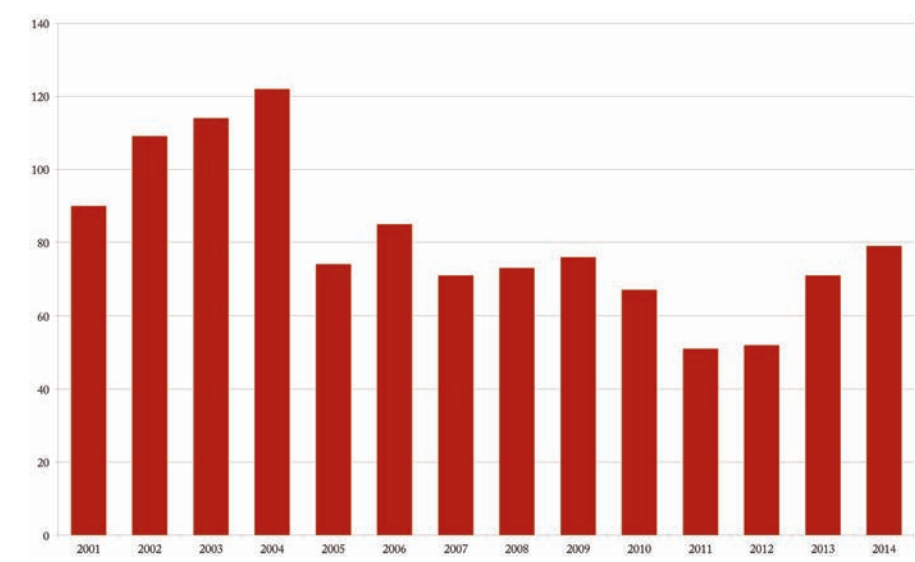
EMS (Emergency Medical Services) Calls

Calls where there is a life-threatening emergency.



Hazardous Materials Call

Calls in where there is a natural or man-made atmospheric condition that creates a potential life threatening situation.



SPECIALIZED TRAINING

- All CCFR firefighters are also licensed, certified EMTs.
- In a life-threatening medical emergency CCFR and St. Charles County Ambulance will both respond to increase the likelihood of a positive outcome.
- All CCFR firefighters are also certified to handle hazardous materials incidents.

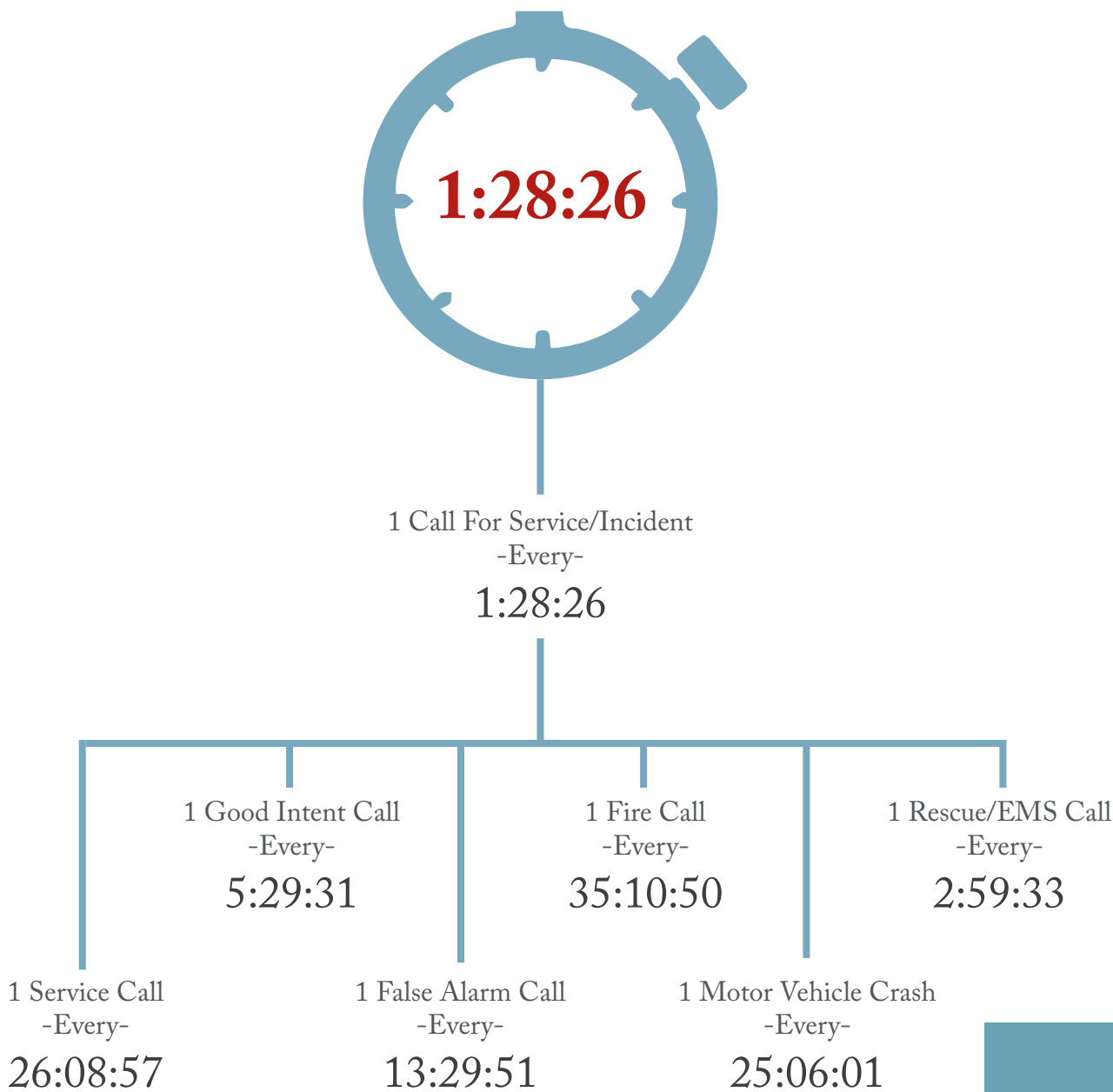
INCIDENT RESPONSE

Incident Response Clock

Incident Response Clock

On average, CCFR responds to a call every one hour, 28 minutes and 26 seconds.

The Incident Response Clock summarizes actual responses, in relation to time, by CCFR in 2014. From the Incident Response Clock one can put into perspective the frequency of requests for services, as well as emergencies responded to by CCFR. This should not be taken to imply a regularity of the incidents responded to, rather it represents the annual ratio of incidents to fixed time intervals.



INCIDENT RESPONSE

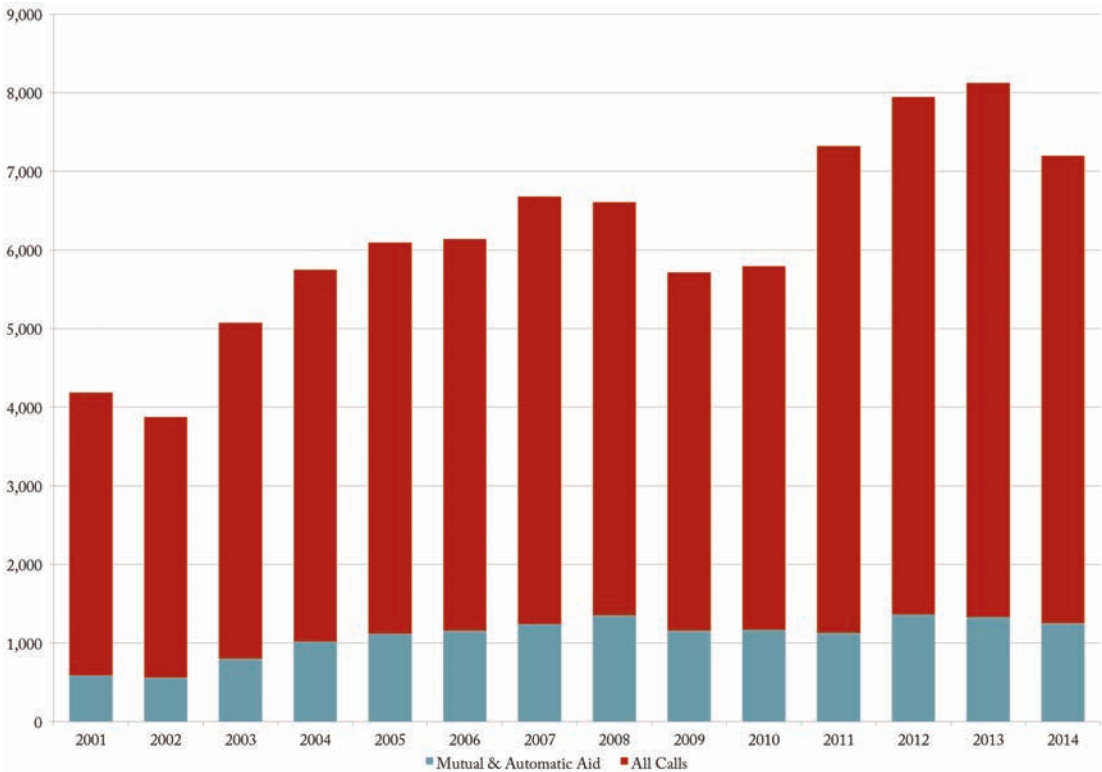
Mutual & Automatic Aid

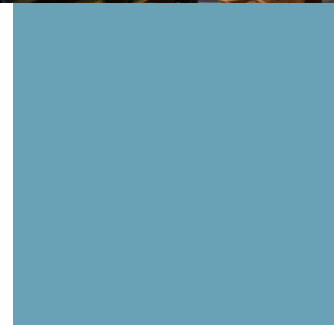
Mutual & Automatic Aid

Mutual and automatic aid is an agreement among emergency response organizations to lend and receive assistance across District boundaries. A number of situations may cause this agreement to go into effect.

Mutual aid is when CCFR responds or receives aid when specifically requested by the incident commander. This may occur when a large-scale emergency requires more manpower and equipment than the home district has available.

Automatic aid is an established policy county wide that allows St. Charles County Alarm and Dispatch to send the closest emergency response unit regardless of the home district. This allows for the most efficient response of emergency equipment to the citizens of St. Charles County, benefiting all districts. In 2014, CCFR recieved automatic aid on 217 calls, and mutual aid on 26 calls. The numbers below include calls where CCFR provided mutual and automatic aid to other fire districts or departments.





FIRE PREVENTION & PUBLIC EDUCATION

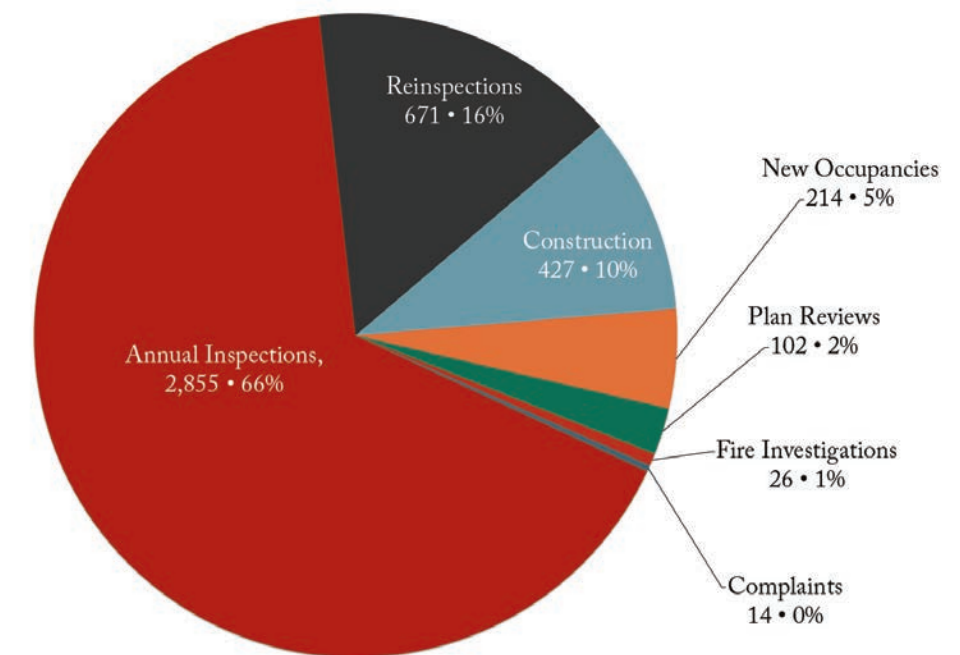
FIRE PREVENTION Inspections

Inspections

Inspections help ensure that community members are safe when they are outside their home at places such as restaurants, schools, shopping centers and where they work. Inspections on commercial properties are typically made on an annual basis. Properties such as nursing homes, schools and restaurants are inspected twice a year.

CCFR inspectors are looking for dangers such as expired fire extinguishers, improperly stored hazardous materials or faulty wiring. If the inspectors find something that is an immediate danger such as a lack of water access or a blocked exit the problem must be remedied immediately.

If a property maintenance problem such as an expired extinguisher is found then the occupant has two weeks to fix the issue. In 2014, there were more than 4,039 fire prevention inspections.



FIRE PREVENTION

Permits

Permits

The CCFR permit process ensures the safety of everyone in the community by helping to prevent emergency situations. In 2014 CCFR issued 375 fire prevention permits. The District issues the following permits:

Burn Permits

Commercial burn permits are mainly for land clearing. Residential burn permits are for the burning of natural vegetation.

Fire Prevention Site Plan Permit

This permit is required when a new or existing building addition is proposed. To make sure the fire department can access and protect the new building.

Fire Prevention Construction Permit

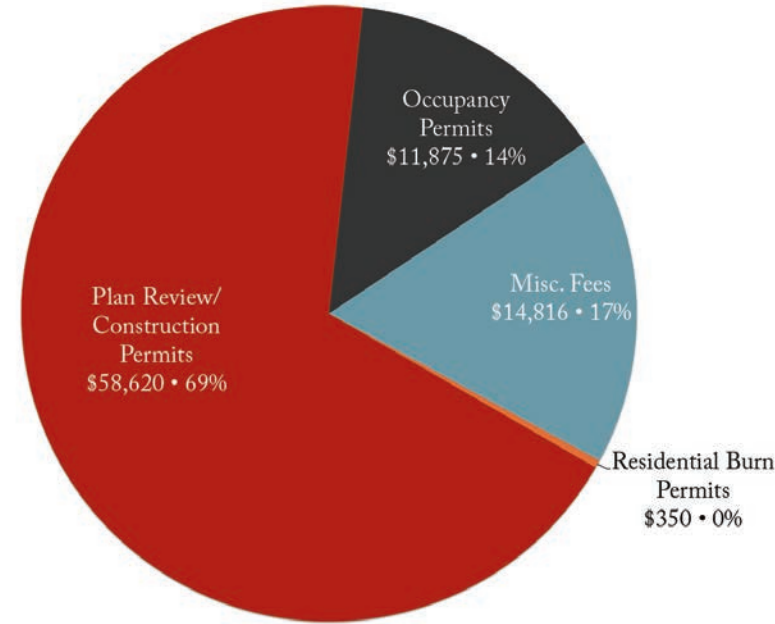
The fire prevention construction permit ensures that new multi-family and commercial buildings are safe by checking items such as sprinklers, smoke detectors, fire alarms, types of construction, proposed use type and adequate exit access and egress.

Fire Prevention Occupancy Permit

Once a building is finished and the tenant has moved in, but before opening for business, an occupancy permit is required.

Special Use Permit

A special use permit is used for a one-time temporary event where a large number of people will be present.



COMMUNICATIONS

Providing Information To The Community

The Communications Program

The goal of the communications program is to educate and involve the community in District programs and services. In addition to the items below the District works with the local media to provide proactive safety information and serves as a resource during emergency and non-emergency situations.

Website and Social Media



CCFR’s website had more than 13,500 website visits in 2014. Users visit CCFR’s website, www.centralcountyfire.org as a resource for safety information, general fire district information, CCFR program details and upcoming events. In 2014, 57 new stories and pages were added to the website.

Social media continued as a focus in 2014. In 2014 the number of followers (Likes) on the CCFR Facebook page grew from 1,058 to 3,045. There were more than 300 posts made to the CCFR Facebook page in 2014, with an average reach of more than 1,000 Facebook users.

Enewsletter



Approximately every two weeks an email newsletter is sent to more than 1,000 subscribers. This enewsletter provides general District information, safety tips, personnel profiles, and Consumer Product Safety Commission (CPSC) recall information; the newsletter system is also used to provide special alerts during weather emergencies and reminder invitations for upcoming events.

Over the past four years CCFR has built an enewsletter list of more than 1,000 subscribers. In 2013 the newsletter subscriber list grew from 1,061 – 1,089.

Twenty-two newsletters were sent in 2013 with an average open-rate of 25.5%, compared with a 22.61% open rate in 2012.

Newsletter



Twice a year an informational newsletter is sent to all District residents. After each mailing District leadership has an increase in calls and emails with inquiries about safety and District information.

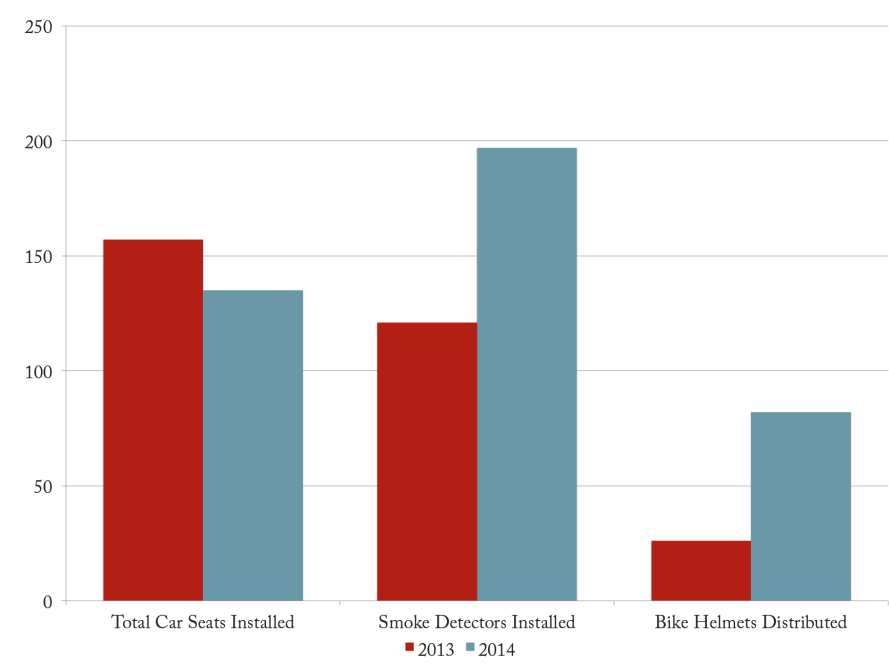
PUBLIC EDUCATION

Program Overview

Public Education Program

Fire and safety education is one of the cornerstones of CCFR. The District offers a comprehensive public education program to provide safety and fire prevention information to students, businesses and residents. Activities range from fire extinguisher training at local businesses to a comprehensive grade-school level fire prevention education curriculum, created by the CCFR team.

The entire team is dedicated to keeping the community safe before an emergency occurs. Throughout the year, firefighters perform bike helmet safety checks, properly install child safety seats and check and install smoke detectors for residents.



FIRE PREVENTION MONTH

Each October is National Fire Prevention Month and all activities (with the exception of emergency services) are focused on public education:

Some of the actives that CCFR crews participated in during Fire Prevention Month 2014 were:

- Conducted fire drills at all 15 elementary and secondary schools in the District. CCFR personnel took high profile positions around each facility to monitor the actions of students and staff. Each drill was timed for evacuation of the building, and staff was timed for the accountability of each student in their care.
- Presented an age-appropriate, lesson-plan based, fire safety session to every kindergarten through third grade class. The session included a short video, object lesson, and take-home safety reminder for each child.
- Conducted fire drills, fire extinguisher and other emergency operation training to select High Hazard facilities, with the assistance of CCFR personnel.

PUBLIC EDUCATION

Programs • Events

Bicycle Helmets

Proper fitting of bicycle helmets for children and adults by specially trained firefighters

Block Parties

Fire truck display and safety information for neighborhood events

Citizen Fire Academy

Learn and experience what it is like to be a CCFR firefighter during this hands-on, seven week course

Community Emergency Response Team (CERT)

Receive special training to enhance the ability to recognize, respond to, and recover from a major emergency or disaster situation

Child Safety Seats

Assistance with child safety seat installation by trained personnel

Community Outreach

The community outreach team provides assistance to the community during times of need and assists with educating the community about fire and emergency prevention

Fire Extinguisher Training

Instruction on how to properly handle a fire extinguisher and emergency situations

Group Safety Presentations

Firefighters speak about a variety of safety topics to school groups, Boy and Girl Scouts, day care facilities, businesses and other community groups

Rapid Assistance for Citizens in an Emergency (RACE)

Helps identify residents with special needs who may require extra assistance in an emergency

Safe Place

If a young person needs help for any reason, he or she can go to any business displaying the yellow and black Safe Place sign

Smoke Detector Installation

If anyone in the community needs assistance with installing or replacing batteries on a smoke detector CCFR provides complimentary assistance, detectors and batteries

Station Tours

Tour the stations and learn more about CCFR

Training and Speakers

If there is a group that is interested in fire and emergency safety training CCFR can provide a speaker

SPECIAL EVENTS

Special events allow CCFR to reach community members with important safety information, and to gather feedback from residents and business owners.

Throughout 2014 CCFR reached thousands of people through 557 different events. Educational events such as fire extinguisher training reached 5,020 people, community events such as station tours and attendance at neighborhood functions reached 26,702 people and other events such as fire drills and smoke alarm testing reached 3,373 people.

Overall, there were 19,214 adults and 15,881 children who were involved with a CCFR special event in 2014.

COMMUNITY INVOLVEMENT

SAFE-T

In 2008 Central County Fire & Rescue (CCFR) turned to the community to help plan for the future through SAFE-T (Securing A Future of Excellence - Together). This public engagement effort gave the community the opportunity to learn more about the District and create a long-range plan.



In 2009, funding for the original SAFE-T long-range plan was approved by voters. The plan helped the District maintain quality emergency services by providing funding for enhanced training, additional firefighters, updated equipment and fire stations.

Since then, the community has come together to continually update the plan, and provide feedback on the creation of the new fire station #2. In the fall of 2014, SAFE-T was brought together again to update the original SAFE-T long-range plan and create recommendations for the future of the District’s equipment and facilities.



This phase of the SAFE-T program involved three community engagement sessions, a series of open house events at each fire station and feedback opportunities via mail and the District’s website. A core group of 20 community members were actively involved in the community engagement sessions, and 382 people attended an open house event, hundreds more provided feedback via the District’s newsletter and website. Nearly 1,000 people participated in the process and provided feedback to create Proposition S, a no-tax-rate increase bond issue that was placed on the April 7, 2015 ballot.

COMMUNITY INVOLVEMENT

SAFE-T

The SAFE-T recommendations are separated into two areas, an updated SAFE-T long-range plan and a SAFE-T Recommendation.

Equipment

- Implement regular equipment replacement cycle to work toward ISO recommendations.
- **Ensure firefighter equipment and vehicles are up-to-date to ensure safety of residents and firefighters.**

Facilities

- Maintain and update facilities to meet the needs of our emergency services today and in the future.
- Purchase land and replace Station #5.
- Update Station #1 to meet the needs of the District.
- Make necessary repairs and renovations to Station #3 and #6.
- Increase the District’s training ability by updating the Training Facility to meet increasing training demands.

Finance

- Ensure financial stability to maintain quality emergency services.
- **Utilize voter-approved bond funding to keep facilities and equipment up-to-date.**
- Phase in recommendations over a responsible length of time.

Communications

- Continue to educate the community about the District’s services and standards.
- Involve the community in future decision making.
- Utilize a number of different avenues to involve the community in future planning efforts.

**Items in red were updated by the community at the Fall 2014 SAFE-T meetings.*

SAFE-T Recommendation

Place a \$16 million No-Tax-Rate Increase bond issue on the April 7, 2015 ballot to:

- Continue to implement the community-created SAFE-T plan.
- Restore a regular equipment replacement cycle.
- Replace the existing fleet of fire trucks.
- Replace aging firefighting equipment and gear as needed to keep the community and firefighters safe.
- Purchase land and replace Station #5.
- Update Station #1 to meet the needs of the District.
- Make necessary repairs and renovations to Station #3 and #6.
- Increase the District’s training ability by updating the Training Facility to meet increasing training demands.

COMMUNITY INVOLVEMENT

Community Outreach • Citizen Fire Academy

Community Outreach

After years of helping families through house fires and other emergency situations a group of CCFR firefighters realized many of these families needed help after smoke had settled.

To meet this need, The Central County Community Outreach Program was created. This 501(c)3 non-profit program is funded through donations and provides assistance to families in need, conducts community education and outreach efforts and supports local community organizations

The members of the Community Outreach program organize a variety of community events such as regular movie nights at the fire stations, and the Gifts for Kids toy drive. They are also heavily involved with the St. Peters Senior Center Home Delivered Meals program.

2014 Program Highlights

- 22 CCFR firefighters volunteered for 10 Greater St. Louis Honor Flights.
- Donated more than 300 toys to local children in need through the Gifts For Kids Toy Drive.
- Joined with St. Peters City Officials to organize a trivia night that raised \$16,300 for the St. Peters Senior Center Home Delivered Meals program.
- Provided more than \$2,000 to assist community members in need.

Citizen Fire Academy

The Citizen Fire Academy provides the community a hands-on understanding of what it takes to be a CCFR firefighter. Participants are given a chance to interact with the firefighters, learn about the fire service, and receive



hands-on experience with some of the tasks and tools used to fight fires and save lives.

Once a week for seven weeks, the CCFR Citizen Fire Academy provides community members with the education and experience to safely understand the operations and functions of the fire department.



The program, which was started by Central County Fire & Rescue Battalion Chief Mark Runge has been implemented by fire departments and fire districts around the country.



TRAINING

TRAINING

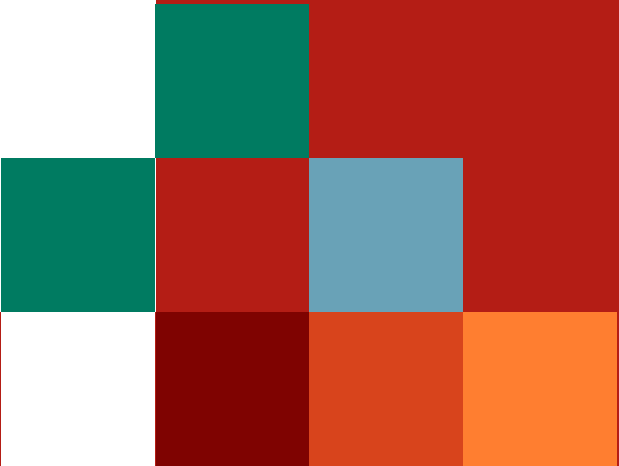
Overview

TRAINING OVERVIEW

CCFR firefighter/EMTs are trained to handle a variety of situations including fires, life threatening medical emergencies, ice rescues, hazardous materials situations and severe weather incidents. Learning and maintaining these skills requires a comprehensive training program.

CCFR serves as a state-wide leader in the area of fire investigation and inspection, with many of its leaders serving as instructors for state-wide courses. As a leader in the area of training, CCFR hosts mutual aid trainings, St. Charles County Fire Academy training sessions and the Citizen Fire Academy at its facilities.

Training Activity	Hours of Training
Aerial Operations	8.75
Apparatus Familiarization	769.5
Boat Operations	24
Command Staff	9
Company Training	625
Driver Operator Course	78
Emergency Medical Service	595.5
Employee Development	56
Equipment Operation Proficiency	4
Fire Inspector I	42.5
Flashover Train the Trainer	12
Hazardous Materials	84.5
Incident Management Systems	9
Instructor St. Charles County Fire Academy	43
Introduction to Technical Rescue	1
New Driver Aerial Device	38
New Driver Apparatus Familiarization	1
New Driver Attack Line	5.5
New Driver Boat Operations	41
New Driver Drafting	4.5
New Driver Master Stream	2
New Driver Night Driving	4
New Driver Pump Operations	15.25
New Driver Pumper Driving	77.75
New Recruit Training	8.5
Post Incident Call Critique	1
Pre Incident Planning	4
Pumping Operations	6.75
Safe Driving Techniques	11
Technical Rescue	95.5



HELPFUL PHONE NUMBERS

EMERGENCY

Police • Fire • Ambulance

9-1-1

NON-EMERGENCY

Central County Fire Rescue	636.970.9700
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St. Peters Police Department	636.278.2222
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St. Charles County Sheriff	636.949.0809
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St. Charles County Ambulance District	636.441.1354
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Ameren UE	800.552.7583
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Laclede Gas	800.887.4173
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St. Peters City Hall	636.477.6600
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Water Dept. • Ext. 1573

Building Dept. • Ext. 1670

Missouri American Water	800.256.642
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St. Charles County Building Department	636.949.7900
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Poison Control Center	800.222.1222
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American Red Cross	636.397.1074
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CentralCountyFire.org

Phone: 636.970.9700 • Fax: 636.970.9715

1 Timberbrook Dr. • St. Peters, MO 63376

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